

Aussie Events and Amusements

Terms and Conditions of Hire

Prices on Rides

Prices include GST, delivery and installation. We service all suburbs in Melbourne Metro however as we are based in Clayton, some suburbs may incur an additional delivery fee. Prices include an attendant/s for up to 5 hours operation unless specified. 10% applies for each additional hour.

Height Restrictions

Height Restrictions apply on rides. Please ensure you check details prior to booking with us.

Operating Surface

Our prices are based on using metal pegs to secure inflatables and marquees onto grassed surfaces. If set up is on a hard surface, or we cannot peg into grass, an additional charge for concrete weights will apply.

Set Up & Pack Up

Set up and pack up times are allocated to each event based on the equipment being hired. If an early set up or late removal is required, an additional charge to cover staff costs may apply.

Power

The hiree is responsible for providing adequate power for each jumping castle, inflatable, fun food equipment and amusement ride [where required].

Aussie Events & Amusements will provide a 20 metre extension lead for jumping castles, inflatables and amusements. If required, generators are available for hire at extra cost, subject to availability and where possible, should be requested at the time of your booking. If you are supplying your own generator/s, please check with our office as to what size you will need to accommodate the equipment we are providing.

Deposit Payment

A non-refundable deposit of 20% is required to secure your booking. We accept company cheque, direct deposits, Visa and Mastercard. A 2% bank charge applies if paying by Visa or Mastercard.

Balance Payment

Final payment must be received in full prior to the day of your event. Payment options include cash, company cheque, Visa, Mastercard or EFT. A 2% bank charge applies if paying by Visa or Mastercard. The Hiree agrees that if it fails to pay in accordance with this clause, Aussie Events & Amusements may:

- ❖ Charge a late fee of 5% on all amounts paid after the due date.
- ❖ Recover all collection costs and expenses incurred collecting overdue accounts.

Cancellation Policy

There will be no refund on your deposit however your booking may be transferred to another date, subject to availability. Please note if bookings are cancelled less than one month from the date of the event full payment may be required. As most events are booked well in advance it may be impossible to rebook the equipment.

Aussie Events and Amusements will do all in their power to assist with minimising costs when events are cancelled.

Bad Weather

In the event of bad weather, you must advise Aussie Events and Amusements within 24 hours before your event is due to start if you wish to postpone. Payments can be transferred to another booking with Aussie Events and Amusements within a 24 month period and subject to availability.

If during or prior to an event it becomes unsafe to operate equipment due to changing weather conditions, Aussie Events and Amusements may need to stop operation of the rides and equipment for any period of time. If this is the case, full payment will still be required.

Damages

The client acknowledges that they shall take full responsibility for any loss/damage to the equipment directly caused by patrons/client misuse during the event and shall make full payment according to the value of loss/damage to equipment. Catering equipment must be returned washed or a cleaning fee will apply. All breakages must be paid for.

Amusement Ride Supervision

The risk of injury is greatly reduced by ensuring rides and amusements are properly operated and supervised at all times. Aussie Events and Amusements or their Sub-Contractor provide appropriately trained staff to operate amusements, enforce height restrictions and ensure all patrons behave in an appropriate manner whilst on the ride. This allows our staff or Sub-Contractor to remove patrons from the equipment should their behaviour be continually outside the guidelines.

Public Events

Rides and Inflatables MUST be supervised by a trained operator from Aussie Events and Amusements and are included in the price.

Private Function [Residence/Birthday Party]

The hiree must provide an appropriately qualified person to supervise the jumping castle at all times. We recommend a person eighteen (18) years or over capable of exercising authority over children using the equipment. A copy of the Safety Rules will be forwarded with your Booking Confirmation and the hiree will be asked to sign an Indemnity Form following installation.